



Information and Privacy
Commissioner of Ontario

Commissaire à l'information et à la
protection de la vie privée de l'Ontario

Change to PHIPA Practice Direction #3 Process for publishing names of respondents

This is a notification of a change to the information we publish in our [PHIPA decisions](#). This change can be found in our updated [PHIPA Practice Direction #3](#).

Background

The IPC is committed to transparency and supporting Ontarians' understanding of our decisions. Transparency and accountability are necessary for maintaining and strengthening public trust in Ontario's healthcare system.

The IPC's current practice is to publish PHIPA decisions made during adjudication, including the name of the respondent and of affected person(s), unless doing so would reveal the identity of a complainant or person whose personal health information is at issue. PHIPA matters resolved through early resolution and investigation may be published, but do not generally name the respondent or affected person(s).

Change related to publishing names of respondents

Beginning **October 10, 2023**, the IPC may publish PHIPA decisions at any stage of dispute resolution, including early resolution, investigation, and adjudication. This includes publishing the name of the respondent and affected person(s), unless doing so would identify the complainant or any person whose personal health information is at issue.

The purpose of this change is to allow the IPC to exercise its statutory role to educate the public and provide transparent information about IPC's decisions under PHIPA, including its reasons.

This change is not retroactive and will not affect previous PHIPA decisions.

If you have any questions about this change to [PHIPA Practice Direction #3](#), please email us at info@ipc.on.ca.

Visit our [website](#) to learn more about Ontario's health privacy law and how it applies to your practice or organization.



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