



Information and Privacy
Commissioner of Ontario
Commissaire à l'information
et à la protection de la vie privée de l'Ontario

August 8, 2011

VIA COURIER

Michel Bilodeau, President and CEO
Children's Hospital of Eastern Ontario
401 Smyth Road
Ottawa, Ontario
K1H 8L1

Dear Mr. Bilodeau:

RE: Review of the Practices and Procedures of the Children's Hospital of Eastern Ontario in respect of the Better Outcomes Registry and Network

Pursuant to subsection 13(2) of Regulation 329/04 of the *Personal Health Information Protection Act, 2004* ("the Act"), my office is responsible for reviewing the practices and procedures implemented by an organization that has been designated a "prescribed person" under section 39(1)(c) of the Act to protect the privacy of individuals whose personal health information it receives and to protect the confidentiality of that information.

My office has now completed its detailed review of the practices and procedures of the prescribed person, the Children's Hospital of Eastern Ontario (CHEO), in respect of the Better Outcomes Registry and Network (BORN). The review process included a review of the privacy and security policies, procedures and practices implemented by CHEO in respect of BORN and an on-site meeting to discuss questions arising from these policies, procedures and practices.

Based on this review, I am satisfied that CHEO in respect of BORN has in place practices and procedures that sufficiently protect the privacy of individuals whose personal health information it receives and that sufficiently maintain the confidentiality of that information.

Accordingly, effective August 8, 2011, I am pleased to advise that the practices and procedures of CHEO in respect of BORN have been approved.

Attached is a report summarizing the findings of the review and making recommendations to further enhance the practices and procedures of CHEO in respect of BORN.

In order to synchronize the timing of the IPC's review of CHEO in respect of BORN with the reviews of other prescribed persons, this approval will remain effective until October 30, 2011. Prior to October 1, 2011, BORN should submit to the IPC a letter describing significant changes that have been made to the policies and procedures, if any, so that the IPC may review and approve these practices and procedures effective October 31, 2011 for a further period of three years.

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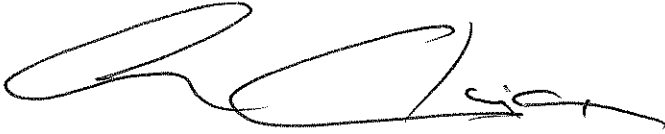
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I would like to extend my gratitude to you and your staff for the cooperation provided during the course of the review, including your diligence and timeliness in submitting the requested documentation and in responding to requests by my office for further information.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Ann Cavoukian', with a large, sweeping initial 'A'.

Ann Cavoukian, Ph.D.
Commissioner

Enclosure

cc: Susan Richardson, BORN Executive Lead
Mari Teitelbaum, Acting BORN Director