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Practice *Direction*

Accommodating persons with disabilities

General

1. The IPC will endeavour to ensure that the appeal process is fully accessible to persons with disabilities.
4. The IPC may, at any stage in the appeal process, ask a party if it has any special needs that require accommodation.

Definition of “disability”

2. For the purposes of this practice direction, “disability” is as defined in section 10(1) of the Ontario *Human Rights Code*.

Individualized accommodation

5. The IPC shall, to the extent reasonably possible, provide accommodation in a manner that is tailored to the individual needs of the requesting party.

Requesting accommodation

3. A party shall notify the IPC of its request for accommodation at the earliest opportunity during the appeal process.

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If you have any comments regarding this document, wish to advise of a change of address, or be added to the electronic mailing list, contact:

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