Reported Privacy Breaches under *PHIPA*

There were 13232 breaches of privacy to personal health information reported in 2020, a 8% increase compared to 2019 where 12286 breaches were reported.

Total Breaches by HIC Type

|  |  |  |
| --- | --- | --- |
| Type of HIC | Number of Breaches Reported | % |
| A person who operates an ambulance service within the meaning of the Ambulance Act | 7 | 0.05 |
| A municipality that operates an ambulance service within the meaning of the Ambulance Act | 96 | 0.73 |
| Ontario Air Ambulance Services Corporation | 33 | 0.25 |
| A person who operates a centre, program or service for community health or mental health whose primary purpose is the provision of health care | 735 | 5.55 |
| An evaluator within the meaning of the Health Care Consent Act, 1966 or an assessor within the meaning of the Substitute Decisions Act, 1992 | 1 | 0.01 |
| Health care practitioner or a person who operates a group practice of health care practitioners | 685 | 5.18 |
| A person who operates a long-term care home within the meaning of the Long-Term Care Homes Act, 2007 or a care home within the meaning of the Residential Tenancies Act, 2006 | 62 | 0.47 |
| A person who operates a home for special care within the meaning of the Homes for Special Care Act | 0 | 0.00 |
| Hospitals: (A person who operates one of the following facilities): Hospital within the meaning of the Public Hospitals Act; Private hospital within the meaning of the Private Hospitals Act; Psychiatric facility within the meaning of the Mental Health Act | 8063 | 60.94 |
| A person who operates an independent health facility within the meaning of the Independent Health Facilities Act | 192 | 1.45 |
| A person who operates a laboratory or a specimen collection centre as defined in section 5 of the Laboratory and Specimen Collection Centre Licensing Act | 1403 | 10.60 |
| A medical officer of health or a board of health within the meaning of the Health Protection and Promotion Act | 218 | 1.65 |
| The Ontario Agency for Health Protection and Promotion | 209 | 1.58 |
| A person who operates a pharmacy within the meaning of Part VI of the Drug and Pharmacies Regulation Act | 809 | 6.11 |
| A placement co-ordinator described in section 40(1) of the Long-Term Care Homes Act, 2007 | 0 | 0.00 |
| Minister of Health and Long-Term Care together within the Ministry of the Minister if the context so requires | 15 | 0.11 |
| Service provider within the meaning of the Long-Term Care Act, 1994 who provides a community service to which that Act applies | 5 | 0.04 |
| A Local Health Integration Network (LHIN) | 616 | 4.66 |
| The Canadian Blood Services | 10 | 0.08 |
| A service provider within the meaning of the Home Care and Community Services Act, 1994 who provides a community service to which that Act applies. | 73 | 0.55 |
| Total | 13232 | 100 |

Stolen Personal Health Info

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Theft was by an internal party (e.g. employee, affiliated health practitioner or electronic service provider) | 6 | 7.32 |
| Theft was by a stranger | 76 | 92.68 |
| Total | 82 | 100 |

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Theft was the result of a ransomware attack | 1 | 1.22 |
| Theft was the result of another type of cyberattack | 1 | 1.22 |
| Unencrypted portable electronic equipment (e.g. USB keys, laptops) was stolen | 11 | 13.41 |
| Paper records were stolen | 15 | 18.29 |
| Theft was a result of something else, by someone else or other items were stolen | 54 | 65.85 |
| Total | 82 | 100 |

Lost Personal Health Info

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Loss was the result of a ransomware attack | 2 | 0.90 |
| Loss was the result of another type of cyberattack | 0 | 0.00 |
| Unencrypted portable electronic equipment (e.g. USB keys, laptops) was lost | 7 | 3.15 |
| Paper records were lost | 192 | 86.49 |
| Loss was a result of something else or other items were lost | 21 | 9.46 |
| Total | 222 | 100 |

Unauthorized Use

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Unauthorized use was through electronic systems | 516 | 68.07 |
| Unauthorized use was through paper records | 100 | 13.19 |
| Unauthorized use through other means | 142 | 18.73 |
| Total | 758 | 100 |

Unauthorized Disclosure

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Unauthorized disclosure was through misdirected faxes | 7117 | 58.48 |
| Unauthorized disclosure was through misdirected emails | 961 | 7.90 |
| Unauthorized disclosure was through other means | 4092 | 33.62 |
| Total | 12170 | 100 |

Collected Without Authority By Means of the EHR

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Total | 0 | 100 |

Number of Individuals Affected

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Stolen Personal Health Information** | **%** | **Lost Personal Health Information** | **%** | **Used Without Authority** | **%** | **Disclosed Without Authority** | **%** | **Collected Without Authority By the EHR** | **%** | **Total** | **%** |
| One individual | 55 | 67.07 | 167 | 75.23 | 606 | 79.95 | 10390 | 85.37 | 0 | 0 | 11218 | 84.78 |
| 2 to 10 individuals | 11 | 13.41 | 36 | 16.22 | 111 | 14.64 | 1458 | 11.98 | 0 | 0 | 1616 | 12.21 |
| 11 to 50 individuals | 11 | 13.41 | 12 | 5.41 | 27 | 3.56 | 263 | 2.16 | 0 | 0 | 313 | 2.37 |
| 51 to 100 individuals | 1 | 1.22 | 3 | 1.35 | 4 | 0.53 | 31 | 0.25 | 0 | 0 | 39 | 0.29 |
| Over 100 individuals | 4 | 4.88 | 4 | 1.80 | 10 | 1.32 | 28 | 0.23 | 0 | 0 | 46 | 0.35 |
| Total | 82 | 100.0 | 222 | 100.0 | 758 | 100.0 | 12170 | 100.0 | 0 | 100.0 | 13232 | 100.0 |