CYFSA Access/Correction Compliance, CYFSA Breach Statistics

Total Requests Completed

|  |  |  |
| --- | --- | --- |
|  | Total Requests Received | Total Requests Completed |
| CYFSA | 7037 | 6322 |

AccessRequests-Compliance

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Institution Name** | **Requests Received** | **Requests Completed** | **Within 30 Days** | **%** | **Over 30 Days with an extension** | **%** | **Over 30 Days without an extension** | **%** |
| Children and Family Services for York Region | 604 | 604 | 582 | 96.4 | 14 | 2.3 | 8 | 1.3 |
| Children's Aid Society of Toronto | 561 | 353 | 155 | 43.9 | 0 | 0 | 198 | 56.1 |
| Highland Shores Children's Aid | 481 | 429 | 341 | 79.5 | 85 | 19.8 | 3 | 0.7 |
| Halton Children's Aid Society | 432 | 401 | 216 | 53.9 | 168 | 41.9 | 17 | 4.2 |
| Peel Children's Aid | 411 | 383 | 378 | 98.7 | 5 | 1.3 | 0 | 0 |
| The Children's Aid Society of Ottawa | 316 | 316 | 309 | 97.8 | 0 | 0 | 7 | 2.2 |
| Simcoe Muskoka Family Connexions | 309 | 133 | 20 | 15 | 6 | 4.5 | 107 | 80.5 |
| Family and Children’s Services of the Waterloo Region | 251 | 205 | 105 | 51.2 | 89 | 43.4 | 11 | 5.4 |
| Children's Aid Society of Hamilton | 235 | 231 | 137 | 59.3 | 79 | 34.2 | 15 | 6.5 |
| Family and Children's Services Niagara | 228 | 218 | 201 | 92.2 | 9 | 4.1 | 8 | 3.7 |
| Family and Children's Services of Lanark, Leeds and Grenville | 227 | 227 | 194 | 85.5 | 33 | 14.5 | 0 | 0 |
| Catholic Children's Aid Society of Toronto | 213 | 213 | 200 | 93.9 | 6 | 2.8 | 7 | 3.3 |
| Children's Aid Society of London and Middlesex | 190 | 129 | 64 | 49.6 | 58 | 45 | 7 | 5.4 |
| Durham CAS | 174 | 174 | 107 | 61.5 | 1 | 0.6 | 66 | 37.9 |
| The Children's Aid Society of Haldimand and Norfolk | 173 | 173 | 63 | 36.4 | 102 | 59 | 8 | 4.6 |
| Windsor-Essex Children's Aid Society | 164 | 164 | 103 | 62.8 | 61 | 37.2 | 0 | 0 |
| Kawartha Haliburton Children's AId Society | 154 | 154 | 148 | 96.1 | 0 | 0 | 6 | 3.9 |
| North Eastern Ontario Family and Children's Services | 152 | 152 | 136 | 89.5 | 12 | 7.9 | 4 | 2.6 |
| The Children's Aid Society of The District of Thunder Bay | 142 | 142 | 116 | 81.7 | 4 | 2.8 | 22 | 15.5 |
| Catholic Children's Aid Society of Hamilton | 136 | 104 | 74 | 71.2 | 16 | 15.4 | 14 | 13.5 |
| Children's Aid Society of Stormont, Dundas and Glengarry | 135 | 109 | 105 | 96.3 | 3 | 2.8 | 1 | 0.9 |
| Kenora-Rainy River Districts Child and Family Services | 112 | 112 | 85 | 75.9 | 0 | 0 | 27 | 24.1 |
| Brant Family and Children's Services | 110 | 110 | 18 | 16.4 | 0 | 0 | 92 | 83.6 |
| Children's Aid Society of Algoma | 105 | 99 | 58 | 58.6 | 38 | 38.4 | 3 | 3 |
| Valoris pour enfants et adultes de Prescott-Russell | 103 | 103 | 78 | 75.7 | 3 | 2.9 | 22 | 21.4 |
| The Children’s Aid Society of the Districts of Sudbury and Manitoulin | 96 | 96 | 76 | 79.2 | 6 | 6.3 | 14 | 14.6 |
| Sarnia Lambton Children's Aid Society | 95 | 95 | 65 | 68.4 | 6 | 6.3 | 24 | 25.3 |
| Bruce Grey Child and Family Services | 69 | 69 | 0 | 0 | 69 | 100 | 0 | 0 |
| FACS Frontenac Lennox and Addington | 69 | 69 | 52 | 75.4 | 1 | 1.4 | 16 | 23.2 |
| Chatham Kent Children's Services | 58 | 58 | 55 | 94.8 | 0 | 0 | 3 | 5.2 |
| Family and Children Services of Guelph and Wellington County | 56 | 56 | 55 | 98.2 | 1 | 1.8 | 0 | 0 |
| Family and Children's Services | 52 | 48 | 28 | 58.3 | 14 | 29.2 | 6 | 12.5 |
| Children's Aid Society of the District of Nipissing and Parry Sound | 42 | 35 | 25 | 71.4 | 1 | 2.9 | 9 | 25.7 |
| Jewish Family and Child Service of Greater Toronto | 40 | 32 | 8 | 25 | 21 | 65.6 | 3 | 9.4 |
| The Children's Aid Society of Oxford County | 38 | 36 | 29 | 80.6 | 4 | 11.1 | 3 | 8.3 |
| Wellkin Child and Youth Mental Wellness | 38 | 38 | 38 | 100 | 0 | 0 | 0 | 0 |
| Family and Children's Services of St. Thomas and Elgin | 36 | 36 | 28 | 77.8 | 5 | 13.9 | 3 | 8.3 |
| Hands | 23 | 23 | 23 | 100 | 0 | 0 | 0 | 0 |
| Kina Gbezhgomi Child and Family Services | 20 | 20 | 14 | 70 | 3 | 15 | 3 | 15 |
| Native Child and Family Services of Toronto | 15 | 15 | 0 | 0 | 0 | 0 | 15 | 100 |
| Weechi-it-te-win Family Services | 15 | 15 | 10 | 66.7 | 5 | 33.3 | 0 | 0 |
| Niagara Childrens Centre | 14 | 14 | 14 | 100 | 0 | 0 | 0 | 0 |
| Nogdawindamin Family and Community Services | 14 | 14 | 2 | 14.3 | 0 | 0 | 12 | 85.7 |
| Haldimand-Norfolk R.E.A.C.H. | 13 | 12 | 12 | 100 | 0 | 0 | 0 | 0 |
| Huron-Perth Children's Aid Society | 13 | 13 | 0 | 0 | 0 | 0 | 13 | 100 |
| Dufferin Child and Family Services | 12 | 10 | 7 | 70 | 3 | 30 | 0 | 0 |
| Dilico Anishinabek Family Care | 10 | 10 | 10 | 100 | 0 | 0 | 0 | 0 |
| CDRCP | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CTYS | 7 | 7 | 7 | 100 | 0 | 0 | 0 | 0 |
| Dnaagdawenmag Binnoojiiyag Child and Family Services | 7 | 7 | 7 | 100 | 0 | 0 | 0 | 0 |
| Connections Early Years Family Centre | 6 | 6 | 6 | 100 | 0 | 0 | 0 | 0 |
| Payukotayno | 6 | 2 | 1 | 50 | 1 | 50 | 0 | 0 |
| Catholic Family Services of Toronto | 4 | 4 | 2 | 50 | 0 | 0 | 2 | 50 |
| Chimo Youth and Family Services Inc. | 4 | 4 | 4 | 100 | 0 | 0 | 0 | 0 |
| Enterphase Child and Family Services | 4 | 4 | 4 | 100 | 0 | 0 | 0 | 0 |
| Kunuwanimano Child and Family Services | 4 | 4 | 3 | 75 | 0 | 0 | 1 | 25 |
| Roberts/Smart Centre | 4 | 4 | 1 | 25 | 3 | 75 | 0 | 0 |
| Catulpa Community Support Services | 3 | 3 | 3 | 100 | 0 | 0 | 0 | 0 |
| Affiliated Services for Children and Youth | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Enaahtig Healing Lodge and Learning Centre | 2 | 2 | 1 | 50 | 1 | 50 | 0 | 0 |
| Falconhurst | 2 | 2 | 0 | 0 | 1 | 50 | 1 | 50 |
| John Howard Society of London and District | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Kennedy House | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Lutherwood | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Victorian Order of Nurses for Canada-Ontario Branch | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Anishinaabe Abinoojii Family Services | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Bridgeway Family Homes | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Broken Arrow Residential Treatment Services | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| CCRC | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 100 |
| Carpe Diem Treatment Foster Homes | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Laurencrest Youth Services Inc. | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Mackenzie Health | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Rosalie Hall | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| The Inn of Windsor | 1 | 1 | 0 | 0 | 1 | 100 | 0 | 0 |
| Thrive Child and Youth Trauma Services | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| monica place | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| 360°kids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Affinity Family Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| African Community Services of Peel | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Algonquins of Pikwakanagan First Nation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Anishnawbe Health Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Argus Residence for Young People | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Arrabon Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Associated Youth Services of Peel | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Autism Ontario | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Avalon | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bairn Croft Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Barbara Fidler | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Barrett House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Blue Door Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bluewater Family Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Boost Child and Youth Advocacy Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Boys and Girls Clubs of Kawartha Lakes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Briley Children's Residence | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CSC Vanier | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Carlington Community Health Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Catholic Family Services of Durham | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Centre Francophone du Grand Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Centre d'appui et de prévention - Le CAP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Child and Parent Resource Institute (CPRI) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Choices Child and Adolescent Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Christian Horizons | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Columbus House (Pembroke) Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Belleville and Area | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Chatham-Kent | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Essex County | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Grimsby, Lincoln and West Lincoln | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Oshawa Clarington | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Windsor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contact Brant for Children's and Developmental Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contact Hamilton for Children's and Developmental Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Covenant House Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| D.L.C. Residential Services Ltd. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dawn Patrol Child and Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dr. Patricia Behnke (Private Practice Psychologist) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Durham Family Court Clinic | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eagle's Nest: A Place to Soar | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eastern Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Elizabeth Fry Society Greater Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Essex County Diversion Program Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family Services A La Famille Ottawa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family Services York Region | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fernie Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Five Fourteen | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ganohkwasra Family Assault Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Glen Cairn CRC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Global Family Care Networ (GFCN) Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Haldimand and Norfolk Women's Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hamilton Regional Indian Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Holloway House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hope Outpatient Services Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Huron Safe Homes for Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Inspire- Community Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jen's Place | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| John Howard Society of Kawartha Lakes and Haliburton | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kennedy House Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Key Assets Ontario Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Latitude Child and Youth Services Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Legal Assistance of WIndsor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Little House Residential Care Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Maltby Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Malton Neighbourhood Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Maple Star Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mary Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Milestone Foster Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mnaasged Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| North Hastings Community Integration Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Northumberland Child Development Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OUR Center | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Oakdale CHild and Family Service (Toronto) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ontario Family Group Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Open Doors for Lanark Children and Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operation Come Home | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Parent Preschool Resource Centre of the National Capital Region Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Parents of Technologically Dependent Children of Ontario | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Partners in Parenting Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Paul Brown Mediation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Peel Family Education Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Phoenix House for Youth Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pioneer Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Powers Foster Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Quinte Children's Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rain and Sine Behavioural Counselling Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ray of Hope Youth Justice Secure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reach Out Centre for Kids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rebound Child and Youth Services, Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Regional Municipality of Durham | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Resilience Connections Niagara | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rideauwood Addiction and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Satori Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Service Coordination for Children and Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sonshine Families | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St Mary's Home | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Lawrence Youth Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services London and Region | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Support, Prevention and Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Storey Homes Ltd | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TLK Residential Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The John Howard Society of Hamilton, Burlington and Area | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Bethany Hope Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Correctional and Justice Services Cuthbert House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Sheltering Tree Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Toronto Foundation for Student Success | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unison Treatment Homes for Youth Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ventures | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WJS Canada | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Waterloo Region Extend-A-Family Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wendigo Lake Expeditions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wesley Urban Ministries | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Willowbridge Community Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wintonlea | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Woodview Mental Health and Autism Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| YMCA Northumberland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| YMCA of Hamilton/Burlington/Brantford | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Young Star House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youth Connections Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youth Resources Niagara | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youturn Youth Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 7037 | 6322 | 4602 | 72.8 | 938 | 14.8 | 782 | 12.4 |

AccessRequests-Outcome

|  |  |
| --- | --- |
| Outcome | Total |
| Full access provided | 3287 |
| Partial access provided: provisions applied to deny access | 1887 |
| Partial access provided: no record exists or cannot be found | 49 |
| Partial access provided: record outside of Part X | 307 |
| Partial access provided, other reasons | 454 |
| No access provided: provisions applied to deny access | 78 |
| No access provided: no record exists or cannot be found | 217 |
| No access provided: record outside of Part X | 113 |
| Other completed requests, e.g. withdrawn or never accessed | 591 |
| TOTAL REQUESTS (6.1 TO 6.8 = 6.9) | 6983 |
| TOTAL REQUESTS denied access in whole or in part where a provision of Part X was applied (6.2 + 6.5 = 6.10) | 1965 |

Provisions Applied To Deny Access

|  |  |
| --- | --- |
| Provisions | Total |
| Legal Privilege | 358 |
| Other Acts or Court Order | 248 |
| Proceedings that have not been concluded | 35 |
| Risk of Harm | 75 |
| Identification of an Individual (not in confidence) | 1342 |
| Identification of an Individual (in confidence) | 774 |
| Frivolous or Vexatious | 1 |
| TOTAL REQUESTS Add Boxes 7.1 to 7.7 = 7.8 | 2833 |

Total Corrections

|  |  |
| --- | --- |
| Total Correction Requests Received | Total Correction Requests Completed |
| 72 | 71 |

CorrectionRequests-Outcome

|  |  |
| --- | --- |
| Outcome | Total |
| Correction requests received | 72 |
| Correction(s) made in whole | 27 |
| Correction(s) made in part | 13 |
| Correction(s) refused | 16 |
| Correction(s) withdrawn by requester | 15 |
| Number of correction requests with statements of disagreement attached where corrections were refused in whole or in part | 13 |
| Number of times notifications sent | 1 |

Corrections Requests Compliance

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Institution Name** | **Requests Received** | **Requests Completed** | **Within 30 Days** | **%** | **Over 30 Days with an extension** | **%** | **Over 30 Days without Extension** | **%** |
| Children and Family Services for York Region | 16 | 16 | 15 | 93.8 | 0 | 0 | 1 | 6.3 |
| The Children's Aid Society of Ottawa | 6 | 6 | 6 | 100 | 0 | 0 | 0 | 0 |
| Simcoe Muskoka Family Connexions | 5 | 4 | 3 | 75 | 0 | 0 | 1 | 25 |
| Children's Aid Society of Hamilton | 4 | 4 | 4 | 100 | 0 | 0 | 0 | 0 |
| Children's Aid Society of London and Middlesex | 4 | 4 | 3 | 75 | 1 | 25 | 0 | 0 |
| Children's Aid Society of Toronto | 4 | 4 | 4 | 100 | 0 | 0 | 0 | 0 |
| Kawartha Haliburton Children's AId Society | 4 | 4 | 3 | 75 | 0 | 0 | 1 | 25 |
| Peel Children's Aid | 4 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Children's Aid Society of Algoma | 3 | 3 | 3 | 100 | 0 | 0 | 0 | 0 |
| Bruce Grey Child and Family Services | 2 | 2 | 0 | 0 | 2 | 100 | 0 | 0 |
| Catholic Children's Aid Society of Toronto | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Children's Aid Society of Stormont, Dundas and Glengarry | 2 | 2 | 1 | 50 | 1 | 50 | 0 | 0 |
| Family and Children's Services | 2 | 2 | 1 | 50 | 0 | 0 | 1 | 50 |
| Family and Children's Services of Lanark, Leeds and Grenville | 2 | 2 | 2 | 100 | 0 | 0 | 0 | 0 |
| Halton Children's Aid Society | 2 | 2 | 1 | 50 | 1 | 50 | 0 | 0 |
| Affiliated Services for Children and Youth | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Dilico Anishinabek Family Care | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Durham CAS | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Family and Children’s Services of the Waterloo Region | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 100 |
| Huron-Perth Children's Aid Society | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| Sarnia Lambton Children's Aid Society | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| The Children's Aid Society of Haldimand and Norfolk | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| The Children's Aid Society of Oxford County | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| The Children's Aid Society of The District of Thunder Bay | 1 | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| The Children’s Aid Society of the Districts of Sudbury and Manitoulin | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 100 |
| 360°kids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Affinity Family Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| African Community Services of Peel | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Algonquins of Pikwakanagan First Nation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Anishinaabe Abinoojii Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Anishnawbe Health Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Argus Residence for Young People | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Arrabon Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Associated Youth Services of Peel | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Autism Ontario | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Avalon | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bairn Croft Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Barbara Fidler | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Barrett House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Blue Door Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bluewater Family Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Boost Child and Youth Advocacy Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Boys and Girls Clubs of Kawartha Lakes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Brant Family and Children's Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bridgeway Family Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Briley Children's Residence | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Broken Arrow Residential Treatment Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CCRC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CDRCP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CSC Vanier | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CTYS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Carlington Community Health Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Carpe Diem Treatment Foster Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Catholic Children's Aid Society of Hamilton | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Catholic Family Services of Durham | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Catholic Family Services of Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Catulpa Community Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Centre Francophone du Grand Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Centre d'appui et de prévention - Le CAP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Chatham Kent Children's Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Child and Parent Resource Institute (CPRI) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Children's Aid Society of the District of Nipissing and Parry Sound | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Chimo Youth and Family Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Choices Child and Adolescent Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Christian Horizons | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Columbus House (Pembroke) Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Belleville and Area | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Chatham-Kent | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Essex County | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Grimsby, Lincoln and West Lincoln | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Oshawa Clarington | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Community Living Windsor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Connections Early Years Family Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contact Brant for Children's and Developmental Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contact Hamilton for Children's and Developmental Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Covenant House Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| D.L.C. Residential Services Ltd. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dawn Patrol Child and Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dnaagdawenmag Binnoojiiyag Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dr. Patricia Behnke (Private Practice Psychologist) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dufferin Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Durham Family Court Clinic | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eagle's Nest: A Place to Soar | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eastern Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Elizabeth Fry Society Greater Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Enaahtig Healing Lodge and Learning Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Enterphase Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Essex County Diversion Program Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| FACS Frontenac Lennox and Addington | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Falconhurst | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family and Children's Services of St. Thomas and Elgin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family Services A La Famille Ottawa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family Services York Region | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family and Children Services of Guelph and Wellington County | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Family and Children's Services Niagara | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fernie Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Five Fourteen | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ganohkwasra Family Assault Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Glen Cairn CRC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Global Family Care Networ (GFCN) Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Haldimand and Norfolk Women's Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Haldimand-Norfolk R.E.A.C.H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hamilton Regional Indian Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Highland Shores Children's Aid | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Holloway House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hope Outpatient Services Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Huron Safe Homes for Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Inspire- Community Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jen's Place | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jewish Family and Child Service of Greater Toronto | 0 | 2 | 0 | 0 | 2 | 100 | 0 | 0 |
| John Howard Society of Kawartha Lakes and Haliburton | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| John Howard Society of London and District | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kennedy House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kennedy House Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kenora-Rainy River Districts Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Key Assets Ontario Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kina Gbezhgomi Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kunuwanimano Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Latitude Child and Youth Services Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Laurencrest Youth Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Legal Assistance of WIndsor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Little House Residential Care Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lutherwood | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mackenzie Health | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Maltby Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Malton Neighbourhood Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Maple Star Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mary Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Milestone Foster Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mnaasged Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Native Child and Family Services of Toronto | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Niagara Childrens Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Nogdawindamin Family and Community Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| North Eastern Ontario Family and Children's Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| North Hastings Community Integration Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Northumberland Child Development Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OUR Center | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Oakdale CHild and Family Service (Toronto) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ontario Family Group Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Open Doors for Lanark Children and Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operation Come Home | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Parent Preschool Resource Centre of the National Capital Region Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Parents of Technologically Dependent Children of Ontario | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Partners in Parenting Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Paul Brown Mediation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Payukotayno | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Peel Family Education Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Phoenix House for Youth Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pioneer Youth Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Powers Foster Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Quinte Children's Homes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rain and Sine Behavioural Counselling Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ray of Hope Youth Justice Secure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reach Out Centre for Kids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rebound Child and Youth Services, Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Regional Municipality of Durham | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Resilience Connections Niagara | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rideauwood Addiction and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Roberts/Smart Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rosalie Hall | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Satori Homes Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Service Coordination for Children and Youth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sonshine Families | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St Mary's Home | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Lawrence Youth Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services London and Region | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Support, Prevention and Residential Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Storey Homes Ltd | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TLK Residential Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Inn of Windsor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The John Howard Society of Hamilton, Burlington and Area | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Bethany Hope Centre | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Correctional and Justice Services Cuthbert House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| The Sheltering Tree Child and Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Thrive Child and Youth Trauma Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Toronto Foundation for Student Success | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unison Treatment Homes for Youth Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Valoris pour enfants et adultes de Prescott-Russell | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ventures | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Victorian Order of Nurses for Canada-Ontario Branch | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WJS Canada | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Waterloo Region Extend-A-Family Association | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Weechi-it-te-win Family Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wellkin Child and Youth Mental Wellness | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wendigo Lake Expeditions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wesley Urban Ministries | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Willowbridge Community Services Inc. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Windsor-Essex Children's Aid Society | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wintonlea | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Woodview Mental Health and Autism Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| YMCA Northumberland | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| YMCA of Hamilton/Burlington/Brantford | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Young Star House | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youth Connections Inc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youth Resources Niagara | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Youturn Youth Support Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| monica place | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 72 | 71 | 58 | 81.7 | 7 | 9.9 | 6 | 8.5 |

Total Breaches by Type

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Children’s aid society | 505 | 85.88 |
| Indigenous child well-being society | 60 | 10.20 |
| Residential services licensee | 9 | 1.53 |
| Adoption licensee | 0 | 0.00 |
| Youth justice services | 0 | 0.00 |
| Children’s developmental services | 0 | 0.00 |
| Community support services | 3 | 0.51 |
| Ministry of Children, Community and Social Services | 2 | 0.34 |
| Health information custodian under the Personal Health Information Protection Act | 6 | 1.02 |
| Other | 3 | 0.51 |
| Total | 588 | 100 |

ReportedBreaches Compliance

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Institution Name** | **# of breaches reported total** | **# of breaches due to theft** | **# of breaches due to loss** | **# of breaches where info is used without authority** | **# of breaches where info is disclosed without authority** |
| Jewish Family and Child Service of Greater Toronto | 7 | 0 | 0 | 1 | 6 |
| Catholic Family Services of Toronto | 0 | 0 | 0 | 0 | 0 |
| John Howard Society of London and District | 0 | 0 | 0 | 0 | 0 |
| Dawn Patrol Child and Youth Services | 0 | 0 | 0 | 0 | 0 |
| The John Howard Society of Hamilton, Burlington and Area | 0 | 0 | 0 | 0 | 0 |
| Community Living Essex County | 0 | 0 | 0 | 0 | 0 |
| Milestone Foster Homes | 3 | 0 | 0 | 0 | 3 |
| Parent Preschool Resource Centre of the National Capital Region Inc. | 0 | 0 | 0 | 0 | 0 |
| Community Living Belleville and Area | 0 | 0 | 0 | 0 | 0 |
| Northumberland Child Development Centre | 0 | 0 | 0 | 0 | 0 |
| Hamilton Regional Indian Centre | 0 | 0 | 0 | 0 | 0 |
| Contact Hamilton for Children's and Developmental Services | 1 | 0 | 0 | 0 | 1 |
| Argus Residence for Young People | 0 | 0 | 0 | 0 | 0 |
| Bairn Croft Residential Services | 0 | 0 | 0 | 0 | 0 |
| Sonshine Families | 0 | 0 | 0 | 0 | 0 |
| North Hastings Community Integration Association | 0 | 0 | 0 | 0 | 0 |
| Woodview Mental Health and Autism Services | 0 | 0 | 0 | 0 | 0 |
| Christian Horizons | 0 | 0 | 0 | 0 | 0 |
| Ontario Family Group Homes Inc. | 0 | 0 | 0 | 0 | 0 |
| Storey Homes Ltd | 0 | 0 | 0 | 0 | 0 |
| Contact Brant for Children's and Developmental Services | 0 | 0 | 0 | 0 | 0 |
| Operation Come Home | 0 | 0 | 0 | 0 | 0 |
| Boys and Girls Clubs of Kawartha Lakes | 0 | 0 | 0 | 0 | 0 |
| Peel Family Education Centre | 0 | 0 | 0 | 0 | 0 |
| Open Doors for Lanark Children and Youth | 0 | 0 | 0 | 0 | 0 |
| Malton Neighbourhood Services | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Correctional and Justice Services Cuthbert House | 0 | 0 | 0 | 0 | 0 |
| Rideauwood Addiction and Family Services | 0 | 0 | 0 | 0 | 0 |
| Glen Cairn CRC | 0 | 0 | 0 | 0 | 0 |
| Family and Children’s Services of the Waterloo Region | 32 | 1 | 0 | 1 | 30 |
| Family and Children's Services of Lanark, Leeds and Grenville | 26 | 0 | 11 | 2 | 13 |
| North Eastern Ontario Family and Children's Services | 16 | 0 | 1 | 0 | 15 |
| Niagara Childrens Centre | 0 | 0 | 0 | 0 | 0 |
| Dufferin Child and Family Services | 0 | 0 | 0 | 0 | 0 |
| CDRCP | 0 | 0 | 0 | 0 | 0 |
| Connections Early Years Family Centre | 0 | 0 | 0 | 0 | 0 |
| Victorian Order of Nurses for Canada-Ontario Branch | 0 | 0 | 0 | 0 | 0 |
| Affiliated Services for Children and Youth | 1 | 0 | 0 | 0 | 1 |
| Falconhurst | 0 | 0 | 0 | 0 | 0 |
| Broken Arrow Residential Treatment Services | 0 | 0 | 0 | 0 | 0 |
| Laurencrest Youth Services Inc. | 1 | 0 | 0 | 0 | 1 |
| Rosalie Hall | 0 | 0 | 0 | 0 | 0 |
| St. Lawrence Youth Association | 0 | 0 | 0 | 0 | 0 |
| Youth Resources Niagara | 0 | 0 | 0 | 0 | 0 |
| Associated Youth Services of Peel | 0 | 0 | 0 | 0 | 0 |
| Hope Outpatient Services Inc | 0 | 0 | 0 | 0 | 0 |
| Satori Homes Inc. | 0 | 0 | 0 | 0 | 0 |
| D.L.C. Residential Services Ltd. | 0 | 0 | 0 | 0 | 0 |
| Affinity Family Homes | 0 | 0 | 0 | 0 | 0 |
| Rain and Sine Behavioural Counselling Services | 0 | 0 | 0 | 0 | 0 |
| Parents of Technologically Dependent Children of Ontario | 0 | 0 | 0 | 0 | 0 |
| Legal Assistance of WIndsor | 0 | 0 | 0 | 0 | 0 |
| St Mary's Home | 0 | 0 | 0 | 0 | 0 |
| Autism Ontario | 0 | 0 | 0 | 0 | 0 |
| Huron Safe Homes for Youth | 0 | 0 | 0 | 0 | 0 |
| Powers Foster Homes | 0 | 0 | 0 | 0 | 0 |
| Blue Door Support Services | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services London and Region | 0 | 0 | 0 | 0 | 0 |
| Covenant House Toronto | 0 | 0 | 0 | 0 | 0 |
| Avalon | 0 | 0 | 0 | 0 | 0 |
| Quinte Children's Homes | 0 | 0 | 0 | 0 | 0 |
| OUR Center | 0 | 0 | 0 | 0 | 0 |
| Algonquins of Pikwakanagan First Nation | 0 | 0 | 0 | 0 | 0 |
| Eagle's Nest: A Place to Soar | 0 | 0 | 0 | 0 | 0 |
| Service Coordination for Children and Youth | 0 | 0 | 0 | 0 | 0 |
| Arrabon Inc. | 0 | 0 | 0 | 0 | 0 |
| Phoenix House for Youth Inc. | 0 | 0 | 0 | 0 | 0 |
| Community Living Chatham-Kent | 0 | 0 | 0 | 0 | 0 |
| Partners in Parenting Inc | 0 | 0 | 0 | 0 | 0 |
| Paul Brown Mediation | 0 | 0 | 0 | 0 | 0 |
| Holloway House | 0 | 0 | 0 | 0 | 0 |
| Columbus House (Pembroke) Inc. | 0 | 0 | 0 | 0 | 0 |
| Community Living Toronto | 0 | 0 | 0 | 0 | 0 |
| The Salvation Army Bethany Hope Centre | 0 | 0 | 0 | 0 | 0 |
| Youturn Youth Support Services | 0 | 0 | 0 | 0 | 0 |
| Resilience Connections Niagara | 0 | 0 | 0 | 0 | 0 |
| Bluewater Family Support Services | 0 | 0 | 0 | 0 | 0 |
| Durham Family Court Clinic | 0 | 0 | 0 | 0 | 0 |
| Toronto Foundation for Student Success | 0 | 0 | 0 | 0 | 0 |
| Haldimand-Norfolk R.E.A.C.H. | 2 | 0 | 0 | 1 | 1 |
| Enaahtig Healing Lodge and Learning Centre | 0 | 0 | 0 | 0 | 0 |
| Haldimand and Norfolk Women's Services | 0 | 0 | 0 | 0 | 0 |
| Dr. Patricia Behnke (Private Practice Psychologist) | 1 | 0 | 0 | 0 | 1 |
| Barbara Fidler | 1 | 0 | 0 | 0 | 1 |
| Children and Family Services for York Region | 13 | 0 | 0 | 0 | 13 |
| Children's Aid Society of Toronto | 44 | 0 | 5 | 0 | 39 |
| Highland Shores Children's Aid | 30 | 0 | 0 | 2 | 28 |
| Halton Children's Aid Society | 4 | 0 | 1 | 1 | 2 |
| Peel Children's Aid | 9 | 0 | 0 | 0 | 9 |
| The Children's Aid Society of Ottawa | 9 | 0 | 0 | 0 | 9 |
| Simcoe Muskoka Family Connexions | 34 | 0 | 2 | 2 | 30 |
| Children's Aid Society of Hamilton | 28 | 0 | 0 | 0 | 28 |
| Family and Children's Services Niagara | 14 | 0 | 0 | 0 | 14 |
| Catholic Children's Aid Society of Toronto | 2 | 0 | 0 | 0 | 2 |
| Children's Aid Society of London and Middlesex | 12 | 1 | 3 | 0 | 8 |
| Durham CAS | 18 | 0 | 0 | 3 | 15 |
| The Children's Aid Society of Haldimand and Norfolk | 9 | 0 | 0 | 0 | 9 |
| Windsor-Essex Children's Aid Society | 7 | 0 | 0 | 0 | 7 |
| Kawartha Haliburton Children's AId Society | 12 | 0 | 0 | 1 | 11 |
| The Children's Aid Society of The District of Thunder Bay | 7 | 1 | 0 | 0 | 6 |
| Catholic Children's Aid Society of Hamilton | 17 | 0 | 1 | 0 | 16 |
| Children's Aid Society of Stormont, Dundas and Glengarry | 3 | 0 | 0 | 0 | 3 |
| Kenora-Rainy River Districts Child and Family Services | 1 | 0 | 0 | 0 | 1 |
| Brant Family and Children's Services | 6 | 0 | 1 | 0 | 5 |
| Children's Aid Society of Algoma | 8 | 0 | 0 | 0 | 8 |
| The Children’s Aid Society of the Districts of Sudbury and Manitoulin | 24 | 0 | 0 | 1 | 23 |
| Sarnia Lambton Children's Aid Society | 9 | 0 | 2 | 0 | 7 |
| Bruce Grey Child and Family Services | 2 | 0 | 0 | 0 | 2 |
| FACS Frontenac Lennox and Addington | 8 | 0 | 0 | 0 | 8 |
| Chatham Kent Children's Services | 8 | 0 | 0 | 0 | 8 |
| Family and Children Services of Guelph and Wellington County | 21 | 0 | 1 | 0 | 20 |
| Family and Children's Services | 16 | 0 | 0 | 3 | 13 |
| Children's Aid Society of the District of Nipissing and Parry Sound | 24 | 0 | 0 | 2 | 22 |
| The Children's Aid Society of Oxford County | 9 | 0 | 0 | 0 | 9 |
| Family and Children's Services of St. Thomas and Elgin | 3 | 0 | 0 | 0 | 3 |
| Native Child and Family Services of Toronto | 3 | 0 | 0 | 1 | 2 |
| Huron-Perth Children's Aid Society | 10 | 0 | 0 | 0 | 10 |
| Dnaagdawenmag Binnoojiiyag Child and Family Services | 19 | 0 | 1 | 0 | 18 |
| Kunuwanimano Child and Family Services | 7 | 0 | 0 | 2 | 5 |
| Anishinaabe Abinoojii Family Services | 0 | 0 | 0 | 0 | 0 |
| Mnaasged Child and Family Services | 0 | 0 | 0 | 0 | 0 |
| Catulpa Community Support Services | 0 | 0 | 0 | 0 | 0 |
| Bridgeway Family Homes | 0 | 0 | 0 | 0 | 0 |
| Catholic Family Services of Durham | 0 | 0 | 0 | 0 | 0 |
| Family Services York Region | 0 | 0 | 0 | 0 | 0 |
| John Howard Society of Kawartha Lakes and Haliburton | 0 | 0 | 0 | 0 | 0 |
| CSC Vanier | 0 | 0 | 0 | 0 | 0 |
| Centre Francophone du Grand Toronto | 0 | 0 | 0 | 0 | 0 |
| Key Assets Ontario Inc. | 1 | 0 | 0 | 0 | 1 |
| Rebound Child and Youth Services, Inc. | 0 | 0 | 0 | 0 | 0 |
| Enterphase Child and Family Services | 1 | 1 | 0 | 0 | 0 |
| Roberts/Smart Centre | 0 | 0 | 0 | 0 | 0 |
| Kennedy House | 0 | 0 | 0 | 0 | 0 |
| Carpe Diem Treatment Foster Homes | 1 | 0 | 0 | 1 | 0 |
| monica place | 0 | 0 | 0 | 0 | 0 |
| The Inn of Windsor | 0 | 0 | 0 | 0 | 0 |
| Mary Homes Inc. | 0 | 0 | 0 | 0 | 0 |
| Ganohkwasra Family Assault Support Services | 0 | 0 | 0 | 0 | 0 |
| WJS Canada | 0 | 0 | 0 | 0 | 0 |
| Community Living Oshawa Clarington | 0 | 0 | 0 | 0 | 0 |
| Inspire- Community Support Services | 0 | 0 | 0 | 0 | 0 |
| Oakdale CHild and Family Service (Toronto) | 0 | 0 | 0 | 0 | 0 |
| Elizabeth Fry Society Greater Toronto | 0 | 0 | 0 | 0 | 0 |
| Little House Residential Care Services Inc. | 0 | 0 | 0 | 0 | 0 |
| 360°kids | 0 | 0 | 0 | 0 | 0 |
| Eastern Residential Services | 0 | 0 | 0 | 0 | 0 |
| Maple Star Services | 0 | 0 | 0 | 0 | 0 |
| Unison Treatment Homes for Youth Inc. | 1 | 0 | 0 | 0 | 1 |
| Fernie Youth Services | 0 | 0 | 0 | 0 | 0 |
| Ray of Hope Youth Justice Secure | 0 | 0 | 0 | 0 | 0 |
| Wendigo Lake Expeditions | 0 | 0 | 0 | 0 | 0 |
| Pioneer Youth Services | 2 | 1 | 1 | 0 | 0 |
| Youth Connections Inc | 0 | 0 | 0 | 0 | 0 |
| The Sheltering Tree Child and Family Services | 0 | 0 | 0 | 0 | 0 |
| Global Family Care Networ (GFCN) Inc. | 0 | 0 | 0 | 0 | 0 |
| Choices Child and Adolescent Services | 0 | 0 | 0 | 0 | 0 |
| Kennedy House Youth Services | 0 | 0 | 0 | 0 | 0 |
| Briley Children's Residence | 0 | 0 | 0 | 0 | 0 |
| Barrett House | 0 | 0 | 0 | 0 | 0 |
| TLK Residential Services Inc. | 0 | 0 | 0 | 0 | 0 |
| Latitude Child and Youth Services Inc | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Support, Prevention and Residential Services | 0 | 0 | 0 | 0 | 0 |
| Community Living Grimsby, Lincoln and West Lincoln | 0 | 0 | 0 | 0 | 0 |
| Community Living Windsor | 0 | 0 | 0 | 0 | 0 |
| Jen's Place | 0 | 0 | 0 | 0 | 0 |
| Wintonlea | 0 | 0 | 0 | 0 | 0 |
| Ventures | 0 | 0 | 0 | 0 | 0 |
| Young Star House | 0 | 0 | 0 | 0 | 0 |
| Five Fourteen | 0 | 0 | 0 | 0 | 0 |
| Valoris pour enfants et adultes de Prescott-Russell | 3 | 0 | 0 | 0 | 3 |
| Wellkin Child and Youth Mental Wellness | 0 | 0 | 0 | 0 | 0 |
| Hands | 3 | 0 | 0 | 0 | 3 |
| Dilico Anishinabek Family Care | 3 | 0 | 0 | 3 | 0 |
| CTYS | 0 | 0 | 0 | 0 | 0 |
| Chimo Youth and Family Services Inc. | 0 | 0 | 0 | 0 | 0 |
| Lutherwood | 0 | 0 | 0 | 0 | 0 |
| Thrive Child and Youth Trauma Services | 0 | 0 | 0 | 0 | 0 |
| CCRC | 0 | 0 | 0 | 0 | 0 |
| Boost Child and Youth Advocacy Centre | 0 | 0 | 0 | 0 | 0 |
| Maltby Centre | 0 | 0 | 0 | 0 | 0 |
| YMCA of Hamilton/Burlington/Brantford | 0 | 0 | 0 | 0 | 0 |
| Wesley Urban Ministries | 0 | 0 | 0 | 0 | 0 |
| African Community Services of Peel | 0 | 0 | 0 | 0 | 0 |
| Carlington Community Health Centre | 1 | 0 | 0 | 0 | 1 |
| Essex County Diversion Program Inc. | 0 | 0 | 0 | 0 | 0 |
| YMCA Northumberland | 0 | 0 | 0 | 0 | 0 |
| Anishnawbe Health Toronto | 0 | 0 | 0 | 0 | 0 |
| Waterloo Region Extend-A-Family Association | 3 | 0 | 0 | 0 | 3 |
| Reach Out Centre for Kids | 0 | 0 | 0 | 0 | 0 |
| Centre d'appui et de prévention - Le CAP | 0 | 0 | 0 | 0 | 0 |
| St. Leonard's Community Services Inc. | 0 | 0 | 0 | 0 | 0 |
| Willowbridge Community Services Inc. | 0 | 0 | 0 | 0 | 0 |
| Family Services A La Famille Ottawa | 0 | 0 | 0 | 0 | 0 |
| Kina Gbezhgomi Child and Family Services | 17 | 0 | 0 | 0 | 17 |
| Weechi-it-te-win Family Services | 1 | 0 | 0 | 0 | 1 |
| Nogdawindamin Family and Community Services | 8 | 0 | 0 | 0 | 8 |
| Payukotayno | 2 | 2 | 0 | 0 | 0 |
| Regional Municipality of Durham | 0 | 0 | 0 | 0 | 0 |
| Child and Parent Resource Institute (CPRI) | 0 | 0 | 0 | 0 | 0 |
| Mackenzie Health | 0 | 0 | 0 | 0 | 0 |

Stolen Personal Info

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Theft was by an internal party (e.g. employee, affiliated practitioner or electronic service provider) | 2 | 28.57 |
| Theft was by a stranger | 5 | 71.43 |
| Total | 7 | 100 |

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Theft was the result of a ransomware attack | 2 | 28.57 |
| Theft was the result of another type of cyberattack | 0 | 0.00 |
| Unencrypted portable electronic equipment (e.g. USB keys, laptops) was stolen | 1 | 14.29 |
| Paper records were stolen | 3 | 42.86 |
| Theft was a result of something else, by someone else or other items were stolen | 1 | 14.29 |
| Total | 7 | 100 |

Lost Personal Info

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Loss was the result of a ransomware attack | 0 | 0.00 |
| Loss was the result of another type of cyberattack | 0 | 0.00 |
| Unencrypted portable electronic equipment (e.g. USB keys, laptops) was lost | 0 | 0.00 |
| Paper records were lost | 17 | 56.67 |
| Loss was a result of something else or other items were lost | 13 | 43.33 |
| Total | 30 | 100 |

Unauthorized Use

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Unauthorized use was through electronic systems | 17 | 62.96 |
| Unauthorized use was through paper records | 3 | 11.11 |
| Unauthorized use through other means | 7 | 25.93 |
| Total | 27 | 100 |

Unauthorized Disclosure

|  |  |  |
| --- | --- | --- |
|  | Number of Breaches Reported | % |
| Unauthorized disclosure was through misdirected faxes | 55 | 10.50 |
| Unauthorized disclosure was through misdirected emails | 290 | 55.34 |
| Unauthorized disclosure was through other means | 179 | 34.16 |
| Total | 524 | 100 |

Number of Individuals Affected

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Stolen Personal Information** | **%** | **Lost Personal Information** | **%** | **Used Without Authority** | **%** | **Disclosed Without Authority** | **%** | **Total** | **%** |
| One individual | 1 | 14.29 | 11 | 36.67 | 11 | 40.74 | 236 | 45.04 | 259 | 44.05 |
| 2 to 10 individuals | 4 | 57.14 | 18 | 60.00 | 14 | 51.85 | 271 | 51.72 | 307 | 52.21 |
| 11 to 50 individuals | 2 | 28.57 | 0 | 0.00 | 2 | 7.41 | 13 | 2.48 | 17 | 2.89 |
| 51 to 100 individuals | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 0.38 | 2 | 0.34 |
| Over 100 individuals | 0 | 0.00 | 1 | 3.33 | 0 | 0.00 | 2 | 0.38 | 3 | 0.51 |
| Total | 7 | 100.0 | 30 | 100.0 | 27 | 100.0 | 524 | 100.0 | 588 | 100.0 |