



Information and Privacy  
Commissioner of Ontario

Commissaire à l'information et à la  
protection de la vie privée de de l'Ontario

**VIA ELECTRONIC AND REGULAR MAIL**

October 31, 2017

Robert MacIsaac  
President and CEO  
Hamilton Health Sciences – King West Site  
P.O. Box 2000  
Hamilton, ON L8N 3Z5

Dear Mr. MacIsaac:

**RE: Review of the Report on the Practices and Procedures of Hamilton Health Sciences Corporation in respect of the Critical Care Information System**

Pursuant to subsection 13(2) of Regulation 329/04 under the *Personal Health Information Protection Act, 2004* ("the *Act*"), the Office of the Information and Privacy Commissioner of Ontario (IPC) is responsible for reviewing the practices and procedures implemented by an organization that has been designated as a prescribed person for the purposes of subsection 39(1)(c) of the *Act*, to protect the privacy of individuals whose personal health information it receives, and to protect the confidentiality of that information.

Given the practices and procedures of Hamilton Health Sciences Corporation, in respect of the Critical Care Information System (Criticall), a prescribed person within the meaning of the *Act*, were last approved on October 31, 2014, the IPC was again required to review these practices and procedures and advise whether they continue to meet the requirements of the *Act* on or before October 31, 2017.

In accordance with the process set out in the *Manual for the Review and Approval of Prescribed Persons and Prescribed Entities* ("the *Manual*"), Hamilton Health Sciences Corporation, in respect of Criticall, as a prescribed person seeking the continued approval of its practices and procedures, submitted a detailed written report and sworn affidavit to the IPC. These documents were to conform to the requirements set out in the *Manual*.

The IPC has now completed its review of your report and affidavit. Based on this review, I am satisfied that Hamilton Health Sciences Corporation, in respect of Criticall, continues to have in place practices and procedures that sufficiently protect the privacy of individuals whose personal health information it receives, that sufficiently maintain the confidentiality of that information and that continue to meet the requirements of the *Act*.

Accordingly, effective October 31, 2017, I am pleased to advise that the practices and procedures of Hamilton Health Sciences Corporation in respect of Criticall continue to be approved for a further three-year period.

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I would like to extend my gratitude to you and your staff for your cooperation provided during the course of the review, including your diligence and timeliness in submitting the requested documentation, in responding to requests by my office for further information, and in making the amendments requested.

Sincerely,

Original signed by:

Brian Beamish  
Commissioner

cc: Christine Moon, Senior Specialist Communications, Quality and Privacy Lead  
Amanda Cramm, Privacy Specialist