



Information and Privacy
Commissioner/Ontario
Commissaire à l'information
et à la protection de la vie privée/Ontario

October 31, 2008

VIA COURIER

Terrence Sullivan, Ph.D., President and CEO
Cancer Care Ontario
620 University Avenue
Toronto, Ontario
M5G 2L7

Dear Dr. Sullivan:

RE: Review of the Practices and Procedures of Cancer Care Ontario

Pursuant to subsection 45(4) of the *Personal Health Information Protection Act, 2004* ("the *Act*"), my office is responsible for reviewing the practices and procedures implemented by each prescribed entity to protect the privacy of individuals whose personal health information it receives, and to protect the confidentiality of that information, every three years.

Given the practices and procedures of Cancer Care Ontario, a prescribed entity within the meaning of the *Act*, were initially approved on October 31, 2005, my office was again required to review these practices and procedures and advise whether they continue to meet the requirements of the *Act* on or before October 31, 2008.

My office has now completed its review, which included a review of the privacy and security policies, procedures and practices implemented by Cancer Care Ontario and an on-site meeting to discuss questions arising from these policies, procedures and practices.

Based on this review, I am satisfied that Cancer Care Ontario continues to have in place practices and procedures that sufficiently protect the privacy of individuals whose personal health information it receives, that sufficiently maintain the confidentiality of that information and that continue to meet the requirements of the *Act*.

Accordingly, effective October 31, 2008, I am pleased to advise that the practices and procedures of Cancer Care Ontario continue to be approved for a further three-year period.

Attached is a report summarizing the findings of the review and making recommendations to further enhance the practices and procedures of Cancer Care Ontario, which must be implemented prior to the next legislated review.

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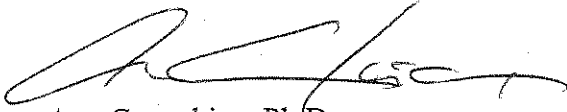
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I would like to extend my gratitude to you and your staff for the cooperation provided during the course of the review, including the diligence and timeliness in submitting the requested documentation, in responding to requests by my office for further information and in making the amendments requested to the practices and procedures of Cancer Care Ontario.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Ann Cavoukian', written in a cursive style.

Ann Cavoukian, Ph.D.
Commissioner

Attach.

cc: Pamela Spencer, VP Corporate Affairs, General Counsel and Chief Privacy Officer