



Mediation Tool Kit

- [Overview of Mediation of Appeals](#)
- [Mediation Tips for Institutions](#)
- [Mediation Checklist](#)
- [Best Practices](#)
- [Letter to Heads of Institutions from Assistant Commissioner](#)
- [Memo to Ministers and Deputy Ministers](#)
- [Resources](#)
- [IPC Practices #1](#) – **Drafting a letter Refusing Access to a Record**
- [Practice Direction #1](#) – **Providing Records to the IPC during an Appeal**